



Policy Statement

Introduction

At DROME C, we are known for our dynamic and innovative approach to winch systems, controls and software. Our dedicated team works on the development of small to very large and complex systems, with the highest demands on safety and ease of use. In addition, we offer a wide range of drive technologies, ranging from standard drives, electric motors and variators, to custom-made control solutions, with or without the addition of drive technology.

Mission and Vision

Our policy is focused on long-term economic success and maintaining a healthy business, through continuous improvement of the quality of our products and services. Corporate social responsibility is an integral part of our vision of entrepreneurship. We strive to create value in the social (People), economic (Profit) and ecological (Planet) areas. Respect for people and the environment is a core value that contributes to the quality of our work.

Principles

- **Customer advice and Safety:** We advise our clients on the products that best suit their specific situation. Our products are designed with maximum safety and ease of use as a priority.
- **Purchasing and Suppliers:** We purchase high-quality products and evaluate our suppliers based on price-quality ratio, delivery reliability and lead time reduction. Efficient process management and chain logistics increase customer satisfaction and add value.
- **Health and Wellbeing:** We protect the health and well-being of our employees and strive to prevent absenteeism due to illness. Our policy supports a safe working environment and, if necessary, offers adapted workplaces.
- **Legislation and Regulations:** We comply with the ISO-9001 standards and all applicable laws and regulations.
- **Sustainability:** We develop sustainable solutions, separate our waste and take measures to prevent environmental damage.

- Continuous Improvement: As a learning organization, we apply the PDCA cycle (Plan-Do-Check-Act) to continuously improve our processes and achieve our objectives.

Quality management system

Our policy is further elaborated in procedures that are laid down in our quality management system. By maintaining our ISO 9001 certificate, we make this policy known externally. The management expects all employees and hired workers to actively contribute to the implementation and continuous improvement of this policy.

Management involvement

The management of DROMEC is closely involved in the quality management system, with the aim of continuously improving the quality, safety and sustainability of our products, services and concepts. The organizational structure, responsibilities and working methods, as laid down in our management system, are aligned with practice. The management guarantees that this policy statement is revised at least once every three years. During the annual management review, the policy and the associated objectives are evaluated and adjusted if necessary, taking into account changes in the context of the organization.